

**C A No. Applied For**  
**Complaint No. 113/2026**

**In the matter of:**

Hina Qureshi

.....Complainant

**VERSUS**

BSES Yamuna Power Limited

.....Respondent

**Quorum:**

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

**Appearance:**

1. Mr. A.C. Tiwari, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

**ORDER**

Date of Hearing: 08<sup>th</sup> September, 2026

Date of Order: 09<sup>th</sup> September, 2026

**Order Pronounced By:- Mr. P. K. Agrawal, Member (Legal)**

1. The brief facts of the grievance are that the complainant has applied for new electricity connection under domestic category vide request no. 8008319233 at second floor of premises bearing no. XIV/6190, Nawab Road, Basti Harphool Singh, Sadar Bazar, Delhi-110006. It is also her case that her application for new electricity connection was rejected on the grounds of meter already exists vide meter no. 71012534, 71012535, 35491399, 71012572 and 71035478.

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CGRF( BYPL)

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection under domestic category vide order no. 8008319233 for a load of 1 KW at second floor at property bearing no. XIV/6190, pvt. No. C Nawab Road, Basti Harphool Singh, Sadar Bazar, New Delhi-110006 which is a ground plus five (G+5) floors building.

Reply further submitted that upon site inspection on 27.04.2026, it was observed that the premises are a Ground +5 floors building. Multiple electricity connections already exist in the same premises. Five electricity meters already exist at the applied floor against four dwelling units, rendering any further connection unwarranted under applicable norms. It is also submitted that the ownership documents submitted along with the application did not establish ownership in her favour and rather indicated that the requested was being made on the basis of No Objection Certificate (NOC) from other legal heirs.

Reply of OP further submitted that the NOC submitted by the complainant was not in the prescribed format and did not satisfy the requirements of the applicable regulations and commercial guidelines of the respondent. The said NOC was neither supported by proper proof of ownership nor executed in a manner sufficient to establish the authority of the executants(s) to grant consent for release of a new electricity connection.

3. The complainant in its rejoinder denied the allegations, stated by the respondent in its reply and reiterated its original complaint.
4. During the course of arguments, both the parties were directed to conduct joint site visit. The joint site visit report submitted by OP stated that applicant building structure is GF+5, dwelling units GF-3 NX, FF-4DX, SF-3DX, TF-4DX, 4<sup>th</sup> F-4DX, 5<sup>th</sup> F-4DX.

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Applicant portion interconnected with back side portion and in back side portion meter with C A no. 100482918 already installed and applicant uses supply from this meter at the time of visit.

5. Arguments of both the parties are heard.
6. We have carefully considered the pleadings of both the parties, the documents placed on record. From narration of facts and material placed before us we find that the application of the complainant for new electricity connection was rejected by OP on the grounds of meter already exist. OP in its site visit report also submitted that applicant portion is interconnected with the back side portion and in back side portion already a connection exists having C A no. 100482918 therefore, new electricity to the complainant cannot be granted.
7. It is an admitted position that the subject property is interconnected with the back side property and already an electricity connection is catering electricity in the subject premises. Since the premise is already electrified, therefore granting new electricity connection in the subject premises is not justified.

ORDER

The complaint is rejected. The respondent has rightly rejected the application of the complainant for new electricity connection which is in accordance with DERC Regulations 2017. However, if in future the complainant shows his premise as separate unit then OP should consider his request as a fresh application and dealt according as per law.

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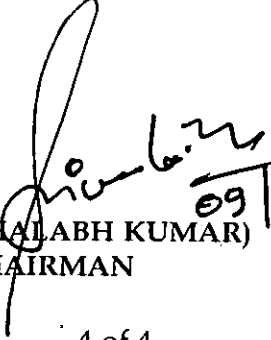
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If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
9/9/26  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
9/9/26  
(S.R. KHAN)  
MEMBER (TECH.)

  
09/9/2026  
(SHALABH KUMAR)  
CHAIRMAN

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